

Originator: Mike Evans

Tel: 78702

Report of: The Director of Adult Social Services

Report for: Executive Board

Date: Wednesday 14 November 2007

Subject: The outcome of consultation and the proposed procurement methods for

the future provision of the service at Terry Yorath House

Electoral Wards Affected:	Specific Implications For:
	Equality and Diversity 🗸
	Community Cohesion 🗸
Ward Members consulted (Referred to in report)	Narrowing the Gap
Eligible for Call In	Not Eligible for Call In (Details contained in the report)

Executive Summary

In May 2007, Executive Board received a report informing members of the issues in relation to the future provision of service at Terry Yorath House.

Members were informed of the work of the project which had been established to determine how the needs of those currently resident at Terry Yorath House could be met whilst at the same time ensuring that the service would be able to meet the future needs and expectation of disabled adults in Leeds.

This report outlines for members the outcome of consultation with disabled adults in Leeds and the detailed assessed needs of the current residents.

The report explains how this information will be used to inform the next stage of the procurement process.

It proposes the adoption of a twin-track approach: one track for the existing residents whose consultation and assessments showed a desire / need for the service as currently provided at Terry Yorath House: a second track for those users and carers who were disposed to moving toward greater independence.

1. Purpose Of This Report

- 1.1. To inform members of the outcome of consultation with disabled adults in Leeds and the detailed assessed needs of the current residents of Terry Yorath House.
- 1.2. To explain how this information will be used to develop personalised care and support options for disabled people in Leeds in partnership with a preferred provider.

2. Background Information

- 2.1. Terry Yorath House is owned by Leeds City Council and care is provided under contract by Disabilities Trust. Terry Yorath House is located off Street Lane in Moortown. It is registered as a residential care establishment (hostel). It has four wings built around a central common room. It provides single storey residential accommodation for 10 permanent residents and provides two respite places.
- 2.2. The contract with Disabilities Trust expired 1st April this year although arrangements have been made for an extension of the contract for twelve months to 31st March 2008 with the option to extend for a further two years. This provides the opportunity to fully consider the model of care provided at Terry Yorath House in relation to the existing residents, those people who go for respite and other disabled people living in Leeds.
- 2.3. The emphasis has always been to ensure that those currently receiving this service had their needs met whilst at the same time ensuring that the service could meet the future needs and expectations of disabled adults in Leeds.
- 2.4. These expectations include a greater opportunity for disabled people to live independently with the ability to exercise choice and control over where they live, who they live with and how they receive their support.

3. Consultation Outcome

- 3.1 Consultation was carried out by Leeds Centre for Integrated Living on behalf of Leeds City Council's Social Services Department (Adult Social Care) during January and February 2007.
- 3.2 The consultation report identified requirements shared by everyone interviewed:
 - Everyone wants accommodation and respite services to be on the Terry Yorath House site
 - Support services will need to be flexible enough to accommodate varying lifestyles, routines and personal care requirements.
 - Being able to easily meet and spend time with other people living on the Terry Yorath site is very important, so some form of communal area should be included in any changes.
 - There should be support workers available who share some of the interests of the people they are assisting.
- 3.3 However, there were also two strong, seemingly opposing, opinions expressed during the consultation:
 - Leave things on the Terry Yorath site as they are; the traditional residential model is best for disabled people who have high level support needs
 - Provide the option of people living in their own homes, with more flexible services and give people more choice of what to do during the day and evening and when going on holiday
- 3.4 The report concluded that what people described as the good points of traditional residential care (e.g. security, community spirit, and twenty-four hour support) could be part of more than one type of supported living arrangement. The report was shared

- with all residents and parents from Terry Yorath House and all other stakeholders in July.
- 3.5 This consultation preceded the more detailed and essential individual assessment of the residents and respite care users of Terry Yorath House.
- 3.6 Parents are represented on the project steering group which has met regularly. Separate meetings have also taken place with service users and parents groups to keep people updated on progress.

4. Assessment Outcome

- 4.1 The social work assessments carried out for residents showed clearly that five Terry Yorath residents needed and wanted residential care, and four residents had a different set of aspirations, wanting more choice and control and the opportunity to consider living more independently albeit with 24 / 7 support.
- 4.2 The individual assessments for respite users reflect the findings of the consultation report, in that the majority of respite users wanted to be offered the option of more independent supported living.
- 4.3 These assessments are fundamental in informing the commissioning and procurement process, and commitment has been given to continue to keep residents, respite care users and carers involved throughout the procurement process.
- 4.4 The outcome of the consultation and assessment process was shared at a meeting with residents, respite care users and carers on 24th October. The proposed "twin track" approach was well received by both residents, respite care users and their carers.

5. Implications for Service Users

- 5.1. What has emerged from both the consultation and the assessments of individual need is a divergence of views. Some residents of Terry Yorath House need and wish to remain there and receive care commensurate with a registered care home. Other residents and disabled people want the opportunity to live more independently.
- 5.2. This requires a flexible response and this can be achieved by taking a "twin track" approach to future provision.
- 5.3. Residents at Terry Yorath House who wish to remain within the registered hostel will be able to do so as their permanent residence.
- 5.4. Residents who want greater opportunities to move towards independent living will be provided with this at Terry Yorath House through a different approach to their care and the potential conversion of some rooms.
- 5.5. Where there is any structural change required to Terry Yorath House it is the intention to minimise disruption to residents and if possible avoid the need to move to temporary accommodation.
- 5.6 Those disabled people who do not wish to live at Terry Yorath House will, through the care management process, when opportunity arises be afforded the option to live independently with the further development of supported living schemes in Leeds.

6. Implications for Commissioning and Procurement Process

- 6.1 The procurement process will take a twin-track approach: one track for the existing residents whose consultation and assessments showed a desire / need for the service as currently provided at Terry Yorath House: a second track for those users and carers who were disposed to moving toward greater independence.
- 6.2 Based on the outcome of the consultation and individual assessments it is intended that a preferred provider is identified to work in partnership with the Council, Terry Yorath House residents, respite care users and carers on developing personalised care and support options for disabled people in Leeds. The intention is to improve the facility and care at Terry Yorath House and to ensure that increased options for the future are developed elsewhere for independent living in Leeds.
- 6.3 The choice of preferred provider will be decided through the commissioning and procurement process. This involves:
 - Providing the 17 potential providers who have expressed an interest to work with the Council (including the current provider – Disabilities Trust) with the outline service specification for improving the service at Terry Yorath House and developing additional independent living options. (It is anticipated that they be invited to a briefing meeting in December.)
 - Completing the market testing exercise whereby the Council complies with its legal obligation to compare submissions by different organisations and select the provider partner who best meets the specification in terms of quality and price.

7. Implications for Council Policy and Governance

7.1 The procurement process outlined in this report is consistent with Council Policy.

8. Legal and Resource Implications

- 8.1 The budgeted figure for the council's contract with the Disabilities Trust for 2006 / 2007 was £395,990 and the figure for 2007 / 2008 is £403,910 based on a 2% inflationary uplift.
- 8.2 Preferred partners have been invited to make a capital investment into the future provision of supported housing for disabled people in Leeds.
- 8.3 The procured service will be for eligible service users only where we have a statutory responsibility to meet their needs. Therefore the associated revenue costs will be met from the community care budget.

9. Conclusion

9.1 Consultation and assessment of individual need has been undertaken and this has led to the proposal to adopt a twin-track approach to developing and providing residential and supported housing in Leeds. This will give assurance to residents of Terry Yorath House and their carers and give more opportunity for those people who want greater independence.

10. Recommendations

10.1. Members are asked to:

- note the outcome of the consultation process
- endorse the commitments given to those residents who wish to remain living in residential care at Terry Yorath House (section 5)
- approve the "twin-track" approach to the future development and the procurement of accommodation services for disabled people in Leeds